

General Permissions – Informed Consent for Treatment and Services

Description of Services

The Aggie Health and Wellness Center (AWHC or Clinic) provides integrated medical, counseling, telehealth, and diagnostic health care services to eligible New Mexico State University (NMSU) students, faculty, and staff. Burrell College of Osteopathic Medicine (BCOM) students and Doña Ana Community College (DACC) students are eligible for medical services only. Assessment and administration of travel immunizations are available to the surrounding Las Cruces and Doña Ana County community (the Community). There are limitations to care. Patients and clients may be referred to the Community for further evaluation and treatment for urgent care, emergency care, mental health crisis, chronic conditions, and specialized care. If a patient or client is under 18, a Consent to Treat a Minor form may be required.

Text Messaging/Email/Patient Portal

You may opt in for text messaging appointment reminders. NMSU students, faculty and staff, and DACC may also access some personal health information through a Patient Portal (not available to BCOM or the Community), which is a secure website the Clinic may use to share medical records with you. You can also fill out patient forms and consents, and upload records to your Patient Portal.

_____ I consent to email communication and/or the use of the Patient Portal, as a secure information communication method between me and the Aggie Health and Wellness Center. I understand that I must provide my NMSU email address so that the Patient Portal can send notifications to my email.

_____ I do not consent to email communication and/or the use of the Patient Portal, as a secure information communication method between me and the Aggie Health and Wellness Center.

Acknowledgements

I understand that:

1. _____ I have the option of a telehealth or in-person appointment, however, I understand telehealth services are limited and I may be asked to come in-person for an assessment or further evaluation.
2. _____ Emergency and urgent care services cannot be provided via telehealth and the AHCW is not considered an urgent care/ER clinic. During an emergency, EMS will be called on my behalf. My emergency contact may also be notified.
3. _____ I have the right to make informed decisions about my health care treatment.
4. _____ The AHCW is limited in its ability to provide continuous or comprehensive health care as the Clinic does not have imaging services, is closed in the evenings, on weekends and during holidays, and the provision of care is based on enrollment status. I may be referred if the services are beyond the scope, expertise, or hours of operation of the Aggie Health and Wellness Center, or at my request.
5. _____ All protected health information in the electronic medical record is stored in a secure data server. Only authorized staff have access to my health information. Student health information held by a school generally is subject to protection under the Family Education Rights and Privacy

Act (FERPA). In certain circumstances the Health Insurance Portability and Accountability Act (HIPAA) may apply in a school setting.

6. ___ Information will be shared to local authorities, NMSU Police Department, my emergency contact, and the Dean of Students Office if I am a danger to myself, danger to others or have an emergency.
7. ___ Section 7.4.3.13 of the New Mexico Administrative Code mandates reporting of notifiable conditions of positive or suspected communicable diseases to the New Mexico Department of Health (NMDOH) such as, but not limited to, tuberculosis (TB), STDs/STIs, chicken pox, meningitis, etc. I understand my information related to the reportable disease or condition will be released to the NMDOH including demographic information, the suspected or confirmed diagnosis, and treatment.
8. ___ NMSU recognizes the use of preferred first and middle name. Preferred first name can be added to the health center's medical record, however, per NMSU policy, legal name and gender assigned at birth is required on legally binding documents. Electronic medical records, insurance filing, and patient identification labels generally use patient legal name, birthdate, and a medical record number as key identifiers for patients and clients.
9. ___ Payment for services is due at the time services are rendered and may be made by cash, check, credit card, Aggie Cash, departmental voucher or (if main campus student) charged to my university student account. Appointments for specialty visits such as women's health, the psychiatric nurse practitioner or immunization travel evaluations require a 24-hour cancellation notice. I will be charged a \$35 fee for no-shows without prior notification.
10. ___ I have read and understand the Notice of Information Practices and Patient Rights and Responsibilities provided to me for NMSU Aggie Health and Wellness Center.

Permissions

I authorize New Mexico State University, its agents, and staff to release my medical records to any insurance carrier OR third-party reimbursement agent who is responsible for payment on any claim I may make for reimbursement, the proceeds of which go to me or to my student account.

Patient/Client Signature Date

(A separate consent is required when a patient or client is seen for counseling services, for medical procedures and for immunizations).

I hereby give permission for diagnostic examinations, procedures, assessments, immunization look up through the state registry, treatments and/or telehealth services as may be deemed necessary for my healthcare.

Patient/Client Signature Date